



**We are delighted to reopen and welcome guests again to our guest house.**

We want to ensure your safety and the safety of our staff, so we ask you to read our Covid-19 procedures below to ensure Covid Secure.

### **Arrival**

We will ask in advance for arrival times, to ensure staggered check in.

Welcome drinks on arrival with social distancing measures observed.

Hand sanitiser will be available at the main entrance to the guest house.

### **Guest Amenities – Ground Floor**

Shared WC will be closed, guests are advised to use their own bathrooms.

Guests will be allocated a table in the bar area for the duration of their stay – orders will be taken at the table and payment to be made at the end of the stay.

To ensure social distancing is maintained, we can seat guests in the guest lounge and/or dining room where necessary.

Regular deep cleaning of all communal areas, surfaces and door handles will be carried out. Breakfast orders will be taken in advance and hand sanitiser will be available on entering the dining room.

Guests will be allocated a table in the dining room for the duration of their stay.

Kitchen cleaning will continue to be carried out at a very high standard, and staff will wear PPE when preparing and serving food.

### **Guest Amenities – Guest Rooms**

Intensive cleans carried out before each new arrival.

Daily housekeeping includes sanitising door handles and surfaces.

All linen and towels in the rooms are commercially laundered at high temperatures.

Room amenities for eg tea/coffee facilities will be provided and replenished as requested.

### **Hallways / Stairs**

Social Distancing to be maintained by staff and guests. Mirrors will be in place on stair landings so guests will be aware of oncoming foot traffic.